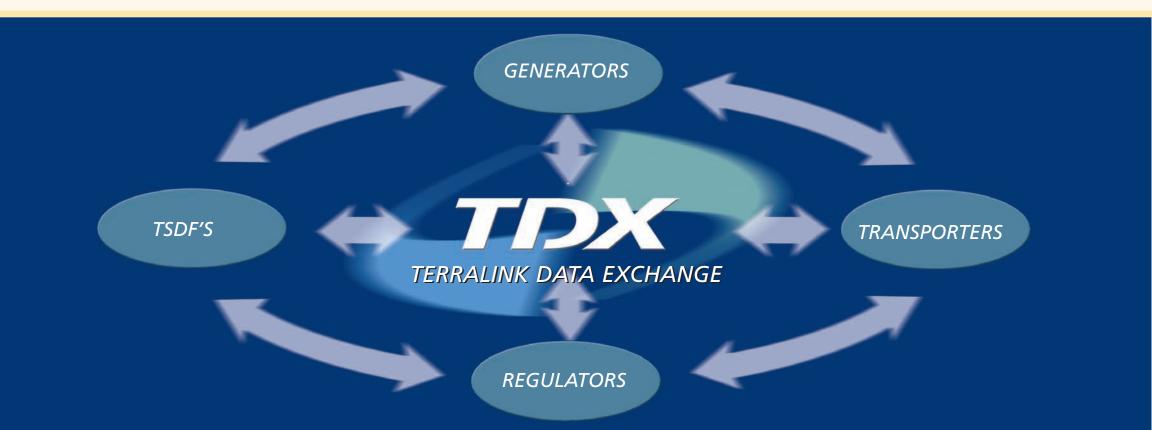
BETTER SOLUTIONS FOR HAZARDOUS MATERIALS MANAGEMENT





TERRALINK: THE SIGN OF THINGS TO COME Standardized hazardous waste information management

We are especially proud to introduce our newest line of products and services. Recognizing that each client has different business objectives and resources, we have designed solutions that will enable you to share hazardous waste information with multiple partners. Whether creating manifests or tracking complex waste streams through inventory, on the desktop or via the Internet, at single locations or with extensive networks, our products are easy to use, and have a proven record of lowering costs and improving productivity, improving service and communications, and ensuring regulatory compliance.





BUSINESS TOOLS THAT MEAN RESULTS

Terralink has committed years to automating the paperwork involved with hazardous waste. Our software offers faster and easier compliance, lowering operating costs and providing instant electronic communications.

From the company that developed the original Windows[®] based TDX[™] (Terralink Data Exchange) product line, our engineers offer you the newest electronic solutions for all of your waste management needs.

Using either a desktop version or an Internet-based connection, Terralink software will provide you and your customers the very best in information management – the tools, the experience and the commitment to enable you to jump ahead of the competition!

RESULTS THAT COUNT

TDX provides your company with reliable information, the most flexible communications alternatives available, and predictable cost reductions for a better competitive position and a stronger bottom-line.

YOUR CHOICE: FROM YOUR DESKTOP OR OVER THE WEB

As a total solution provider for virtually any information management need, we use cutting edge technology to ensure unsurpassed product flexibility and compatibility.

TDX desktop and web-based solutions have been developed by industry professionals who believe in ease of use and reducing the costs for such basic – but critical needs as:

- Profiling
- Manifest Creation
- Lab-pack Management
- Inventory Control
- Allocation of Resources
- Compliance Reporting
- Shipment Tracking

TERRALINK IS THE SIGN OF SMART HAZARDOUS WASTE MANAGEMENT

Whether you have a single location with simple manifest creation needs, or a complex multi-use environment with extensive inventory management and communications needs, each Terralink solution is tailored to your specific situation.

THE SIGN OF INNOVATION

On the Internet...

If it's a web-based solution that you need, giving you and your customers access to important information, then our exclusive web connection, www.terralink.com is for you. Based on a workflow that you pre-define, our web site provides manifest management, profile definition, inventory management and costing information. Plus, reports to make the solution complete.

Best of all, there's no software infrastructure to manage. Everything is managed and accessed through a secure web server available from any location with an Internet connection—a real productivity advantage for service organizations in the field.

Easy to install, easy to maintain, easy to use-savings from day one.

Or On your Desktop...

The backbone of our flexible software solutions is TDX, the most powerful hazardous waste information management product on the market today – a true 32-bit client-server ODBC compliant application that maximizes speed and usability. Created to optimize the efficiency of today's PC's, TDX operates on a standard SQL database on a broad range of operating systems including XP, NT, Windows 2000 and 98.

All pre-loaded with the up-to-date regulatory information you need:

- DOT Tables
- EPA Waste Codes
- Reportable Quantities
- Emergency Response Guidebook
- EPA List of Lists
- State Waste Codes

Using this information, plus drag and drop and "quick fill" functions, profiles and manifests are done in seconds. Inventories are managed effortlessly and reports easily follow.



ADDING TAXI MEANS INSTANT ELECTRONIC COMMUNICATIONS

Central to the cutting edge efficiency of TDX is XML/TAXI[™]. Terralink engineers invented TAXI to meet the XML language standards for hazardous waste. TAXI has now become a communications protocol that makes it possible to share information across the room, across town or across the country – over a network or through the worldwide web.

Adding SELECTTM and SECOND CLICKTM for sharing profiles, manifests, or critical inventory information – allows you to offer instant reporting and inventory tracking for your customers – all with just a couple clicks of the mouse.

Innovation and results.

The best technology available brings you far better communications and bottom line improvements.

ANTICIPATING THE CHALLENGES

As technology experts, we find it is not enough to create a product line without continued investment and improvement. As customer and industry needs change, our software engineers stay ahead of the curve by developing software enhancements, and adding additional functionality and user benefits to our products.

We continually look for new ways to streamline and automate the information that the industry requires.

Service, Follow-up and Flexibility are Mission Critical.

The relationships we have with our customers are partnerships. We work hard to deliver on-going customer service and support that is unsurpassed in the industry. Our total dedication to excellence is built into everything we do. Not only do we provide the necessary installation advice, software training and on-going technical support, we also will help you streamline and standardize operational procedures to take maximum advantage of the technology you are committing to use.

THE TERRALINK CUSTOMER SERVICE SOLUTION

- Server/Workstation Hardware and Software Analysis
- Business Process Analysis
- Software Installation, Configuration and Maintenance
- Customized Report Development
- Customized, On-Site Training
- E-mail and Phone Technical Support
- Complete Product Management

Our innovative web based documentation, self-training and help systems mean you are never more than an Internet connection away from all the information you need to be more productive immediately. Or, we will tailor a specific on-site support product for your particular needs. Whatever the solution, we stand by to serve you. After all, a system is only as good as what you get out of it in a timely and efficient way.

THE SIGN OF HAZARDOUS WASTE MANAGEMENT

Watch the sign. It is the sign of hazardous waste management. The most innovative and easy to use solution available – anywhere. Contact us to know more.

207-772-6500 www.terralink.com



