



Better Solutions for Hazardous Materials Management

Installation Instructions

Terralink Data eXchange (TDX™) Service Patch Version Compatibility 2-02-XXX (all versions)

Failure mode: Manifest printing/preview very slow at times

Problem Analysis: Data base settings were not properly optimized in some of the temporary data tables used for previewing and printing.

Solution to Problem: Add new index to optimize speed.

Risk involved in performing this update: None. Database backup not required.

Installation instructions

Note:

* This Service Patch update must be run wherever TDX™ was installed as either "Standalone", or "Server".

* Users will be required to provide log in credentials for Terralink Utility when Service Bulletin update is run for "Server" or "Standalone" installations. Be prepared with your Data Source Name (DSN), and a valid TDX™ username and password.

To Install:

- 1) You must have local administrative privileges on the target computer (where this update will be installed).
- 2) All users must be out of the TDX™ application before installation.
- 3) Click the "Start" link on the download page to begin downloading 2-02ServiceBulletin update.
- 4) After the download is complete, double click on the file to start the install.
- 5) Click on the "Install" button to start, and log into Terralink Utility when required.

Program will end automatically when installation is finished. Update should only take a few seconds to complete.

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