



Better Solutions for Hazardous Materials Management

Installation Instructions

Terralink Data eXchange (TDX™) TDX SERVICE BULLETIN 2 Version Compatibility 2-02-300 *ONLY*

Failure modes: Error message on login indicating that user does not have permission to access the "CowOrig" table. Logging in to TDX™ gives SQL error that you do not have permission to access the "AttachLnk" table.

Problem Analysis: Problem was introduced in version 2-02-300 which added the new Attach™ features. Attachment permissions were incorrectly tied to inventory. Failure prevented users who had View-Only, or limited access profiles from logging into TDX.

Problem Solution: Configured permissions and license table to correct user access.

Risk involved in performing this update: Very low. Database backup not required.

Compatibility: 2-02-300 *ONLY*

Installation instructions

Note:

* This Service Bulletin update must be run wherever TDX was installed as either "Standalone", or "Server".

* Users will be required to provide log in credentials for Terralink Utility when Service Bulletin update is run for "Server" or "Standalone" installations. Be prepared with your Data Source Name (DSN), and a valid TDX™ username and password.

To Install:

- 1) You must have local administrative privileges on the target computer (where this update will be installed).
- 2) All users must be out of the TDX application before installation.
- 3) Click the "Start" link on the download page to begin downloading 2-02-300ServiceBulletin2 update.
- 4) After the download is complete, double click on the file to start the install.
- 5) Click on the "Install" button to start, and log into Terralink Utility when required. Program will end automatically when installation is finished. Update should only take a few seconds to complete.

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